



WARRANTY COVERAGE

The coverage and period of warranty coverage for parts and articles sold by EKO GREEN is dependent on the condition, age of the part(s), date of return to service release documents, work performed, and/or parts replaced under the direction of EKO GREEN.

In cases where EKO GREEN has contracted the repair of a part or article to a licensed repair station, said part or article will carry only the warranty provided by the repair stations return to service documentation. Warranty coverage will extend to all piece parts replaced under EKO GREEN'S direction. Piece parts of parts or articles that are not replaced or repaired by the contracted repair station shall not be covered by this warranty.

Where warranty claims arise from parts repaired by an EKO GREEN contracted repair station, warranty periods are as follows (unless additional offered by shop):

Condition of Part	Warranty Offered
SV - Inspected or Tested	20 days to notify of defect
SV – Repaired and/or Modified	3 months - Covers work performed and parts replaced only
OH- Overhauled (and Modified OH)	6 months - Full Functional warranty (unless additional offered by shop)

CUSTOMER COURTESY RETURNS AND WARRANTY PERIODS

At times, EKO GREEN at its sole discretion, may grant an RMA for parts sold where a customer has requested a return due to a mistake in ordering or an internal requirement that is beyond EKO GREEN'S control. These returns will be subject to a re-stocking fee of 25% when granted and are subject to Management approval.

As a courtesy to our customers in cases where return requests arise from either new surplus part(s) sold from EKO GREEN'S stock or from the failure of parts sold from EKO GREEN stock where return to service documents no longer carry a repair station's warranty, the following warranty period is granted by EKO GREEN unless otherwise specified at the time of sale.



<i>Condition of Part</i>	<i>Courtesy Warranty Offered</i>
New Surplus – NS	15 days from date of receipt
Factory New (and within OEM warranty period)	6 months from date of manufacture
SV – Inspected / Tested	15 days from date of receipt
SV – Repaired (Tag MORE than 1 year past shop Warranty)	15 days from date of receipt
SV – Repaired (Tag LESS than 1 year past shop Warranty)	30 days from date of receipt
OH – Overhauled (Tag MORE than 1 year past shop Warranty)	15 days from date of receipt
OH – Overhauled (Tag LESS than 1 year past shop Warranty)	60 ys from date of receipt

CHARGES RELATING TO WARRANTY AND RETURNS

- (A) In such cases where a part is sold (in a warrantied condition) and the part is subsequently returned for evaluation for warranty consideration, the original invoice shall be paid by the customer on or before the due date specified at the time of the initial sale, regardless of the time required for warranty administration to complete.
 - (B) Where parts returned for warranty consideration are deemed to either (a) have No Faults Found (NFF) or (b) to have Customer Induced Damage (CID) or defects relating to installation or removal by customer, the customer is responsible for evaluation fees and all costs associated with the evaluation and repair.
 - (C) In the case of an NFF warranty claim evaluation the customer will be given 48 hours to acknowledge and approve of the recertification fee or request further evaluation to be done at the customer’s expense. If no response is received after 48 hours the quote for re-certification will be considered approved and the part will be returned to the customer with all applicable charges to be billed at the time of shipment.
 - (D) In such cases where a part is denied warranty coverage due to failures unrelated
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to previous repairs or previous parts replaced, EKO GREEN will not be liable for costs to repair the unit to a serviceable condition. The customer will be given the option to pay for unrelated repairs at their own expense in order to return the part to service. Should repairs be made that are unrelated to previous repairs, said repairs and newly repaired unit will carry a new warranty accordingly.

- (E) Return Shipping costs for all returns for warranty evaluation with an expectation that the part will be returned to the customer will be the customer's responsibility. Should the evaluation result in a warranty repair, the repair station accepting responsibility for warranty will be required to cover the cost of the return shipment. Any returns deemed to be the fault of EKO GREEN will be shipped at EKO GREEN's expense. EKO GREEN will cover the return of shipments only from the original address to where the order shipped. EKO GREEN will not cover shipments from addresses other than the address instructed by the customer at the time of shipment.
 - (F) Should import duties be incurred by any return shipment to EKO GREEN, customer will be responsible for resolution of duties with the assessing agency, or all duties will be billed to the customer by EKO GREEN.
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